



PragueDays.com - Stay Safe

Health and Safety Measures

Introduction

At Prague Days the health and safety of our guests and employees is always our top priority. We follow the guidelines of the World Health Organisation, as well as the currently applicable norms issued by national and regional health authorities to make sure your stay is safe.

We answer your questions promptly

If you feel sick, or just have any health and safety-related questions feel free to ask. We can inform you about the current situation, current measures and restrictions in place, and we will be happy to recommend the right steps to take in case something is not right.

Physical distancing measures

Although we love to be in touch with our guests, we respect that you might appreciate a bit of privacy. We offer the following contactless options for you to choose from.

- Contactless check-in and check-out
- Cashless payment
- No physical contact with staff without prior confirmation

Staff safety

We make sure our staff stays healthy. On top of always following the mandatory health and safety measures, we take extra precautions to ensure increased safety. Our staff wear masks 100% of the time even in the office if not vaccinated. We test our unvaccinated staff members on a regular basis. We instruct our staff about the safety of vaccinations and advise them to get vaccinated.

Cleaning and housekeeping

To ensure maximum safety, we use professional cleaning service. We make sure cleaning staff get appropriately trained. We disinfect the living spaces between stays, with extra focus on high-touch surfaces. The cleaning chemicals we use are effective against SARS-CoV-2 and used in an environmentally-conscious way. Textiles and

linens are washed in warm cycles to ensure maximum safety. There is no direct contact with the cleaning staff during your stay. All our guests are given the choice to opt for additional cleaning service during their stay.

Ventilation and air conditioning

To make our apartments safer, we make sure there is always enough natural ventilation between stays. All of the apartments are equipped with CO2 monitoring devices and all of the air conditioning units are cleaned regularly.

Dishwashing

To ensure maximum safety, there are always complimentary dishwasher tablets in apartments equipped with a dishwasher. We recommend using higher temperature washing programs (60-90°C).

Covid restrictions (valid from 22. 11. 2021):

We follow the rules issued by the Czech government and we can provide accommodation services only to those who have no symptoms of COVID-19 and can prove it by:

- A valid vaccination certificate, at least 14 days after the last dose
- A valid document that proves you have gone through the COVID-19 virus (max. 180 days old)
- Children under the age of 12 are not required to send mentioned documents

For more information about the restrictions, read:

<https://covid.gov.cz/en/situations/shops-and-services/accommodation>

If you get diagnosed with COVID-19

If you get diagnosed with COVID-19 or feel the symptoms, do not hesitate to contact us. Feel free to ask about our healthcare system, testing facilities, policies and other related topics. Do not hesitate to ask for an extension of your stay, contactless food delivery, grocery shopping etc. Our staff will be there for you and make your life easier during this unpleasant time.

Remember that we are here for you! Always let us know if there is anything that we can help you with.